PRODUCT GUIDE

RESOLVE

Task Management

GD
PROGRESSIVE
SOFTWARE
SOLUTIONS

PRODUCT GUIDE

RESOLVE

A highly flexible workflow and process toolkit that can be tailored to your unique requirements. Empower your teams to work more effectively with RESOLVE

Current Module Availability

Risk and control

Issue and Snag management

Product and service cessation

Change Management

Knowledge capture

Resource management

Help desk ticketing

Task management

Supplier communications

Custom Modules.

Task Management

RESOLVE is designed to support multiple business processes and one key area which it has proved especially successful in is Task Management.

This can be used as a standard generic module type but may include additional configuration or customisation dedicated for very specific purposes. However, it is generally deployed for creating and managing standard project team tasks in a coordinated, consistent and measurable way.

Standard templates to get you started customised templates to ensure it meets your requirements

Suitable for use by multi-workstream diverse teams working together, and who are required to perform routine but often complex tasks.

Data entry to fit your business, not fitting your business to the system

In a typical project; Project Managers raise an order request, which typically becomes a task for the design, implementation or operational teams for example. Based on the assigned teams' assessment, additional tasks might need to be raised to achieve a given project work requirement or action.

Anytime, anyplace, anywhere – see what you need, find what you need.

Tasks are often assigned to group email addresses from which different team members can subsequently log in to RESOLVE to re-assign tasks appropriately.

Edit and update with ease

All Tasks are auto-tracked through to completion by the system. Reporting via Dashboard views or as appropriate multi-format exports, facilitating meaningful and actionable updates.

User level dashboard customisation

It is possible to define hours allocated against generic tasks. In addition, a PM or manager can set a maximum number of hours to be spent on an individual task.

Users assigned to tasks can login daily and update actual hours they worked.

Reports and exports of useful data

This can then be automatically extracted into timesheet formats and used for customer billing purposes.

For more information contact us on
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